

April 16, 2025

Dear Resident:

**Re: Town of Westlock
Important Information Regarding 107A Avenue Rehabilitation Project**

Construction is expected to begin on or about April 30, 2025, and phase 2 of this multi-year project is expected to be completed by September 2025.

The project involves the following on 107A Avenue between 104 Street and 103A Street:

- New watermain
- New sanitary sewermain
- New water service from the watermain to property line
- New sanitary sewer service from the sewermain to property line
- New road structure and asphalt surface
- New concrete sidewalk with rolled face curb

Excavation work is required throughout 107A Avenue, and the Town will restore the landscaping to a similar condition. The Town will make every attempt to minimize any inconveniences and hazards to residents.

Town Contacts

The Town of Westlock requests your cooperation and patience throughout the construction process. If you have any questions or concerns, please contact a member of our project team below:

Primary Contact:

Robin Benoit
Director of Operations
Ph: 780-349-3740
rbenoit@westlock.ca

Secondary Contact:

Carmen Clark
Executive Assistant to the Director of Operations
Ph: 780-350-0710
cclark@westlock.ca

After Hours Town of Westlock Emergency On-Call: 780-349-0178

24- Hour Temporary Water Emergency Number: **709-468-4175**

Frequently Asked Questions:

Will I have access to the front of my property?

Due to construction activities, residents will **not** have front street access within the construction zone for the duration of each year's respective phases. Residents will need to use the alley or 103A Street for parking. Please ensure that trailers, vehicles, and other items needed during construction are removed from the property. If you require assistance, contact us to make arrangements.

Garbage, Recycle and Organics Pickup:

All garbage, recycling, and organics will continue to be picked up on regular dates as per our attached schedule. Please continue to place items on your front driveway or grass area. Construction crews will pick items up and dispose of them at a location accessible by the collection service. The Town will ensure address numbers are labelled on each bin for tracking purposes.

Temporary Intersection Closure on 103A Street

The intersection of 103A street and 107A Avenue will temporarily be closed or reduced to alternating traffic at various times during construction to allow the tie in of water & sanitary services and road reconstruction. The Town is working diligently with our contractor to minimize disruptions and ensure our residents are informed in advance when these disruptions occur.

How will my utilities be affected?

All utilities in Westlock have essential staff available should any emergency or disruption arise. There will be no disruption in the sanitary sewer service. Homes located in Phase 2 will require a temporary above-ground water line that will be installed to maintain your water service during reconstruction. Temporary service will be provided to Phase 2 homes through an exterior connection. The contractor will need to enter your house to make the connection. You may experience some interruptions to your water service during this temporary connection.

Homes located in Phase 2 will have a maximum 8-hour disruption in service while a water valve is installed to maintain water service. We will notify all residents in advance of this date in disruption. All planned interruptions should be temporary and occur during regular working hours.

Will anyone need access to my home?

D&H Concrete Services will be contacting Phase 2 residents directly to arrange access into homes to establish temporary water services. We estimate this will happen the week of April 28th. This temporary connection will remain active until the end of construction. The contractor will need access into your home at the end to disconnect temporary water.

The contractor's **24-Hour Emergency Contact number is 709-468-4175**

The Town asks that residents remain diligent in the area and pay attention to construction signage. The Town will endeavour to maintain safe work practices to ensure there is no damage to persons or property. The Town asks that all residents maintain a safe buffer from construction activities and keep animals and children away from any active site.

We thank you for your cooperation and understanding and look forward to working together towards the successful completion of this project.



Robin Benoit
Director of Operations
780-349-3540